

Transportation Services

Frequently Asked Questions

Fees

How do I pay my transportation service fees?

Transportation service fees can be paid online through [PowerSchool](#) or at our Central Office located at 9820-104 Street, Morinville.

Can I pay only for the months that my child will ride the bus?

Our transportation service fee is based on all registered riders accessing services for the full school year. All riders pay the same fee, regardless of how frequently they access the service.

What if I cannot pay the full fee upfront?

Through [PowerSchool](#) you are able to create a payment plan which breaks down your transportation service fees over a 10 month period.

What if I do not pay my transportation service fees?

Students will not receive their bus pass until a payment plan has been established, or a partial payment has been received.

Services

What happens if I move during the school year?

Please complete a new [transportation application form](#) 2 weeks prior to your move to ensure there is no lapse in services.

Why can't the bus stop at our house since it drives right by?

We consider many factors when planning our routes to be efficient and to make sure our students are safe. While it may seem logical to stop at individual houses, it is rarely a feasible or safe option.

Can my child get transportation services from two locations?

Transportation may be available from two locations, based on where they are located. Please note, there is an additional fee associated with this service.

Who do I tell if my child no longer needs transportation services?

Please complete the [transportation application form](#) which has an option for service cancellations.

