DATE:	September 28, 2022
TO:	Board of Trustees
FROM:	Shawna Warren, Superintendent
ORIGINATOR:	Jonathan Konrad, Deputy Superintendent, Education Services Steve Schick, Director, Technology Services
GOVERNANCE POLICY:	*Policy 700 – Superintendent of Schools*
ADDITIONAL REFERENCE:	*AP865 – Information and Communication Technology*
SUBJECT:	Monthly IT Report – September 2022

PURPOSE:

For information.

BACKGROUND:

September 2022, the Technology Services team has focused on issues most directly related to start up and onboarding new employees and students. This also includes patching and updating division technology that is turning on or returning to schools for the first time in two months.

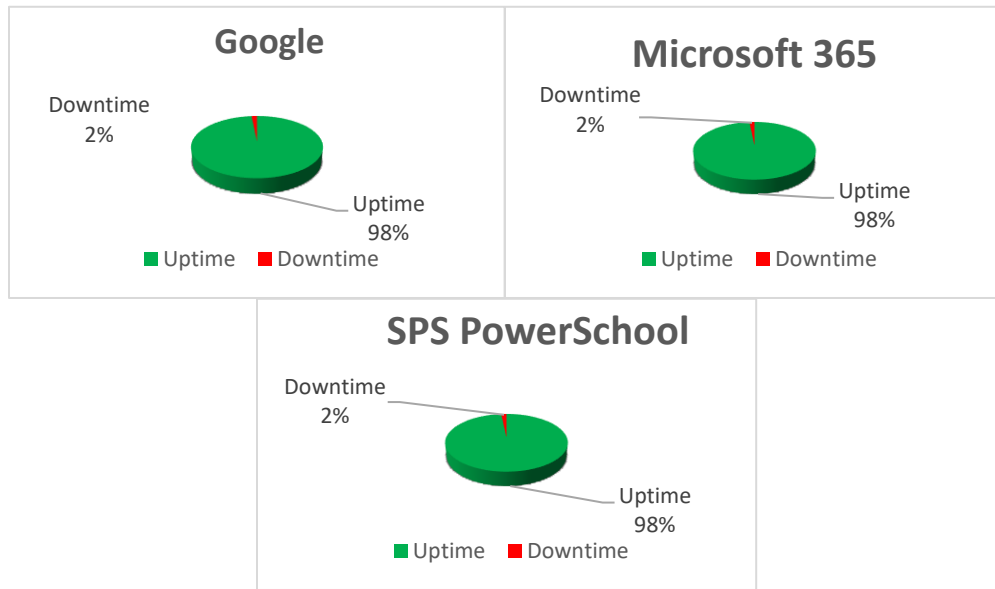Administration is prepared to respond to questions at the September 28, 2022, Public Board Meeting.

ATTACHMENT(S):

1.   Monthly IT Report – September 2022
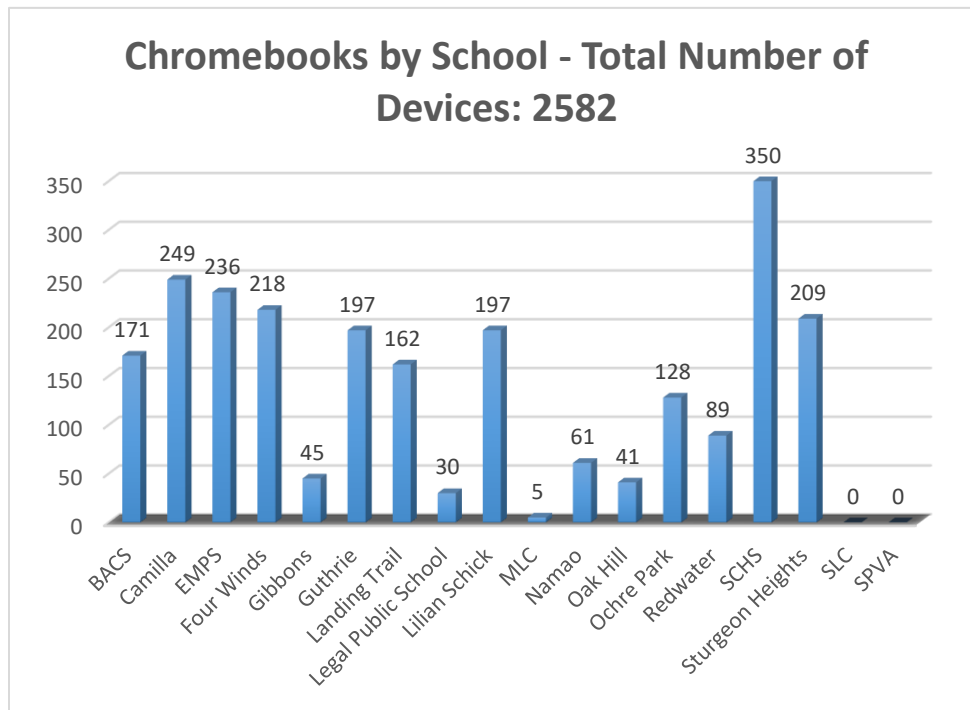
Monthly Technology Services Report

August 1 to August 31, 2022

Connectivity Checks

Google

Downtime 2%

Uptime 98%

- ■ Uptime ■ Downtime

Microsoft 365

Downtime 2%

Uptime 98%

- ■ Uptime ■ Downtime

SPS PowerSchool

Downtime 2%

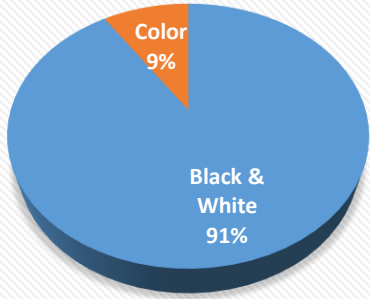Uptime 98%

- ■ Uptime ■ Downtime

Outage Details: There was an outage during the week of the Central Office shutdown to upgrade the SuperNet service as well as other planned maintenance updates.

Chromebook Information

Chromebooks by School - Total Number of Devices: 2582

School	Devices
BACS	171
Camilla	249
EMPS	236
Four Winds	218
Gibbons	45
Guthrie	197
Landing Trail	162
Legal Public School	30
Lilian Schick	197
MLC	5
Namao	61
Oak Hill	41
Ochre Park	128
Redwater	89
SCHS	350
Sturgeon Heights	209
SLC	0
SPVA	0

Sturgeon Public Schools
Dare to reimagine learning

Technology Services

Konica Minolta Multifunctional Printers	Windows Devices Information

Color Composition

Color 9%

Black & White 91%
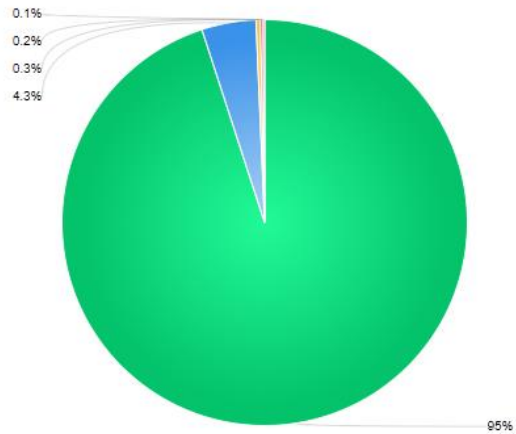
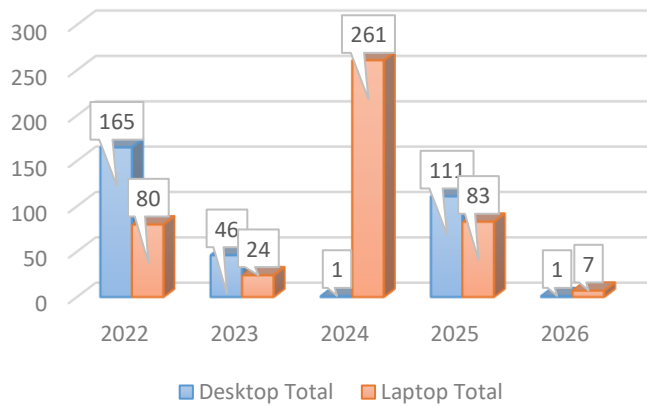■ Black & White ■ Color

Windows Devices Information

■ windows 10 education (x64) ■ Not Assigned ■ windows 10 professional edition (x64) ■ windows 11 education (x64)
■ windows 10 enterprise edition (x64)

0.1%
0.2%
0.3%
4.3%

95%

Environmental Impact

Trees Consumed	21.99 trees
CO2 Produced	2,327.1 kg
Equivalent Bulb Hours	145,701.6 hours

Windows Workstations Evergreening

165, 80, 46, 24, 1, 261, 111, 83, 1, 7

2022 2023 2024 2025 2026

■ Desktop Total ■ Laptop Total

Top Printer Groups	PAGES
CAM	35,235
LT	24,678
RW	18,625
SCHS	17,739
OP	16,769
NAM	16,346
GT	16,059
MP	10,166
SH	9,515
BA	6,162

CHROMEBOOK EXPIRY DATE

133, 0, 263, 71, 2106, 0

2022-06 2023-06 2024-06 2025-06 2026-06 2027-06

DATE SUPPORT ENDS BY GOOGLE

Sturgeon Public Schools
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Technology Services